COVID-19 RESPONSE

The 2020/2021 school year is here, and the Lunchbox Team is prepared and ready to assist with the safe implementation of your school's lunch program.

What you can expect from us

- We have been working directly with your school to gather clearly defined delivery instructions ensuring your school protocols and safety requirements are followed.

- Delivery instructions are communicated to all vendors every week for all orders, with an emphasis on heightened safety measures to ensure Covid-19 protocols are strictly followed with each delivery.

Vendor Requirements

With all of our restaurant partners, the health and safety of customers, school delivery programs and employees are a top priority. Restaurants and food vendors have heightened protocols and safety measures in place to ensure meals are safely prepared and delivered. Our restaurant vendors are adhering to the food safety guidelines established by the Government of Ontario and Public Health.

These practices include:

- Physical distancing
- Increased hand washing
- Increased cleaning and sanitation
- Wearing gloves when touching common surfaces
- Wearing face coverings (masks and/or shields) at all times
- Adjusted and staggered work schedules and breaks
- Workforce tracking

In addition to these guidelines, many vendors are taking extra precautions, such as daily temperature checks and health questionnaires.

What you can expect on lunch delivery days

- School delivery instructions will be clearly printed on delivery order reports.
- Delivery drivers will be required to wear masks and sanitize hands before picking up the food at the restaurant and before bringing food into the school.
- Lunches will be delivered by the vendor; in a grab and go format, individually packaged, organized by classroom and labelled by student. ******
- Cutlery (when applicable) will be individually packaged.
- Lunch distribution will be monitored by a designated school contact to ensure lunches are delivered to the correct classrooms.

  ****** *Pizza slices may not be organized by classroom or labelled by student. Pizza programs will be defined school by school as per school requirements and local pizza options available. Individually packaged pizza slices are offered by select vendors.*